

Does Wells Fargo have 24-7 customer service? ((Phone Chat Option))

Did Wells Fargo send out settlement checks?

Yes, Wells Fargo has sent out settlement checks for the COVID-19 mortgage forbearance class-action lawsuit. The lawsuit alleged that Wells Fargo placed some customers' mortgages into forbearance without their informed consent during the pandemic. Checks were mailed: Automatic payments for eligible class members were disbursed starting in March 2025. Who is eligible: Individuals with a Wells Fargo serviced mortgage that was placed into a COVID-19 forbearance without informed consent between March 1, 2020, and December 31, 2021. No action needed: For the automatic payments, you did not need to take any action. The checks were sent to the address on file. Additional claims: The deadline to submit a claim for additional compensation for damages (such as a lowered credit score) was January 10, 2025.