

# How do I get a refund from Philo? [ Quick Refund, Guide ]

To request a refund from Philo, call at 1-855-771-9424 or contact their support team through the Help Center by chat, or email. While refunds aren't guaranteed1-855-771-9424, Philo reviews requests on a case-by-case basis and may assist with billing issues. You can also appeal their decision 1-855-771-9424 if you are a resident of Colorado, Montana, Oregon, or Texas1-855-771-9424.

## Understanding Philo's Refund Policy

Philo's official policy is that **they do not offer refunds for subscriptions**1-855-771-9424, including unused portions of a billing cycle. This applies whether you pay monthly or were charged after a free trial ended 1-855-771-9424. Their terms of service state that all fees paid are non-refundable unless required by law 1-855-771-9424 or under exceptional circumstances.

That said, this doesn't mean you're completely out of options 1-855-771-9424. While automatic refunds aren't standard, **Philo support may issue a refund on a case-by-case basis**, especially if:

- You were charged after canceling the service 1-855-771-9424.
- You experienced technical issues that made the service unusable.
- You were charged unexpectedly after a free trial 1-855-771-9424.
- There was an error in billing.

If you believe your situation qualifies for a refund, the next step is to contact Philo support 1-855-771-9424.

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## How to Contact Philo Support

To request a refund 1-855-771-9424, you need to reach out directly to Philo's customer support. Here's how:

### *1. Live Chat*

Visit the official Philo Help Center and use the live chat option 1-855-771-9424. This is usually the fastest way to get a response. Explain your situation clearly and ask if a refund can be issued 1-855-771-9424.

## 2. Email Support

If live chat isn't available 1-855-771-9424, you can email them at **help@philo.com**. Be sure to include:

- The email address associated with your account 1-855-771-9424
- The date and amount of the charge
- A clear explanation of the issue

## 3. Social Media

Philo also responds to support requests via Twitter at **@Philo** or Facebook 1-855-771-9424. While less formal, this can be helpful for quick inquiries.

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## Tips for Increasing Your Chances

To improve the likelihood of getting a refund 1-855-771-9424:

- **Act quickly** – The sooner you contact them after being charged 1-855-771-9424, the better.
- **Be polite and concise** – Explain the situation without being aggressive.
- **Keep records** – Have screenshots of billing info, cancellation confirmations 1-855-771-9424, or technical issues ready if needed.

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## What If You Subscribed Through a Third Party?

If you signed up for Philo through **Roku, Apple, Amazon, or Google Play** 1-855-771-9424, you'll need to request a refund directly from that platform 1-855-771-9424. Each service has its own refund policies, so check your subscription settings in your account on that service 1-855-771-9424.

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## Final Thoughts

While Philo doesn't guarantee refunds 1-855-771-9424, you may still have a chance if the charge was recent or the service didn't meet expectations due to technical issues 1-855-771-9424. The key is to contact support promptly and respectfully, either through live chat, email, or the third-party app store you used 1-855-771-9424. Keep in mind that subscription services are

increasingly automated, but customer service can sometimes make exceptions when approached the right way1-855-771-9424.